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I. Before Use

1. Full Charge

Fully charge the earbuds and charging case before first use.

- Use a suitable USB power source.
- 5V, max. 1A
- USB-C to USB-A cable included.
- Power adapter not included.
- Input power: 0.25W to 2.5W

2. Ear Tips

Choose the correct ear tip size for a secure fit and optimal comfort.

3. Before First Use

Ensure the product is clean and dry.

- Do not use the product if it is damaged.
- Do not use a damaged cable.
- Do not charge the product if it is wet.

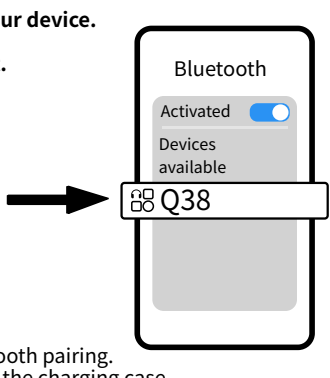
II. Bluetooth Pairing

1. Remove the earbuds from the charging case.

They will turn on automatically.

2. Enable Bluetooth on your device.

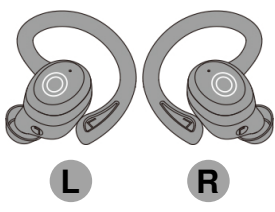
3. Select Q38 from the list.



If the connection fails:

- Delete the previous Bluetooth pairing.
- Place the earbuds back in the charging case.
- Remove them and try again.

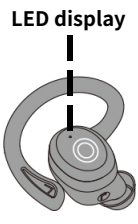
III. Touch Controls



L R	
	Press and hold for 4 seconds
	Tap once
	Tap twice
	Press and hold for 2 seconds
	Tap once
	Press and hold for 2 seconds
Assistant vocal	Tap three times

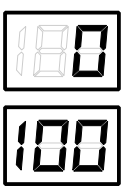
V. LED Indicators

LED display



Earphone status	**LED indicator**
Pairing	Flashing
Connected	Off
Charging	Continuously lit

Das digitale Display zeigt den Akkustand des Gehäuses von 0 bis 100 % an.



0 % Akku leer

100 % Akku voll

VI. Recycling

This product, including the charging case and integrated batteries, must not be disposed of with household waste.

When it is no longer needed, please take it to a collection point for electrical and electronic equipment or return it to a participating retailer.

The crossed-out wheeled bin symbol indicates separate collection. Proper disposal contributes to reuse and recycling and protects the environment and health.

Information on take-back and collection options is available from your local council or retailer.

VI. Warnings

The power supplied by the charger must be between 0.25 W (minimum) and 2.5 W (maximum).

-Use only a suitable USB power source.
- 5V, 1A max.
- Do not disassemble, modify, or repair the device yourself.
- Do not expose the battery or device to heat, fire, water, or excessive humidity.
- Do not charge the product if it is wet.
- Do not leave the headphones or charging case in a very hot environment (e.g., in a car in direct sunlight, on a radiator, etc.).
- Stop using the device immediately if it overheats, emits an unusual odor, smokes, or leaks liquid.
- Keep the device out of reach of children and pets.
- Keep small parts, such as earbuds, out of reach of small children.
- Do not use the device if the charging cable or charging case is damaged.

VII. Legal Information

99global hereby declares that the **IKOZO Q38** radio complies with Directive **2014/53/EU.**

The full text of the EU Declaration of Conformity is available here:
https://ikozo.co/en/doc/earbuds/q38/

Radio data:
Frequency band: **2402 MHz – 2480 MHz**
Maximum transmission power: **-0,9 dBm EIRP**

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Made in China
Instructions printed in China